

Unloaded and Uncovered Podcast with Magda Desir. A different path in life with Richard Blank.

Richard got to where he is in life by getting past parents guilt and not doing what others want you to do. The entire time I was editing these reels and short clips, I couldn't help but smile and say yaaaaasss Richard.



Unloaded and Uncovered Podcast is based on my struggles in life, viewpoints, opinions on popular topics and pop culture (every now & then), and an unconventional way for me to uncover and unload whatever it is that is on my chest.



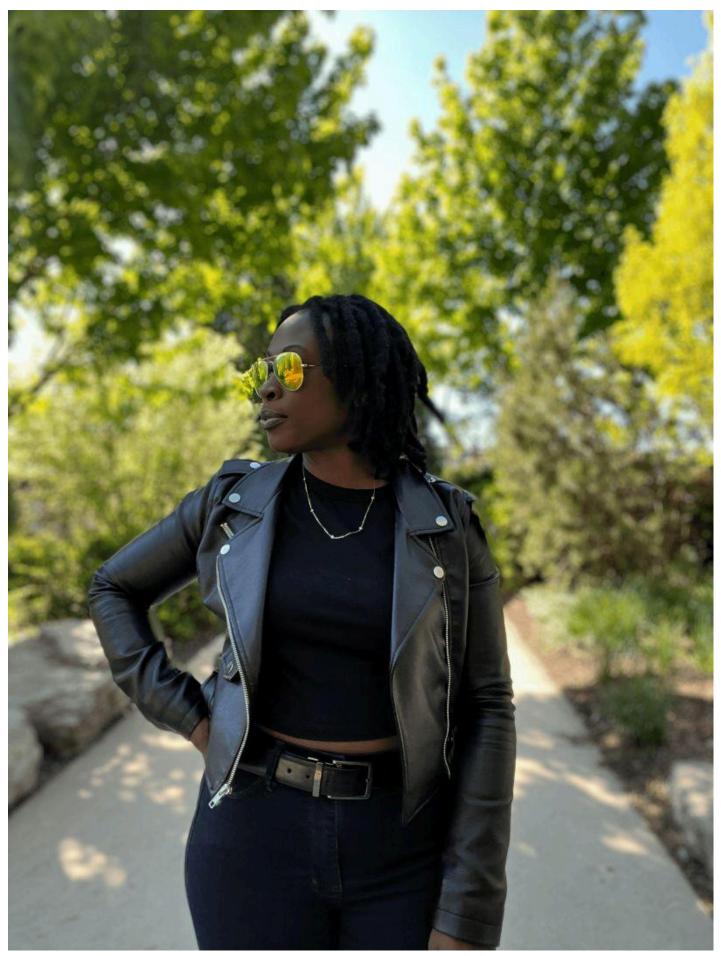
I love the no-filter, no-holds-barred aspect of my podcast because when I've said all that I can say, I feel like a heavy weight has been lifted off of my shoulders



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I asked Richard what advice he would give to someone who may be listening or watching who are having a difficult time with NOT wanting to do what their parents want them to do.



Richard talks about how he took a different path in life by being inspired by what his great grandfather accomplished as an immigrant from Romania/Russia.



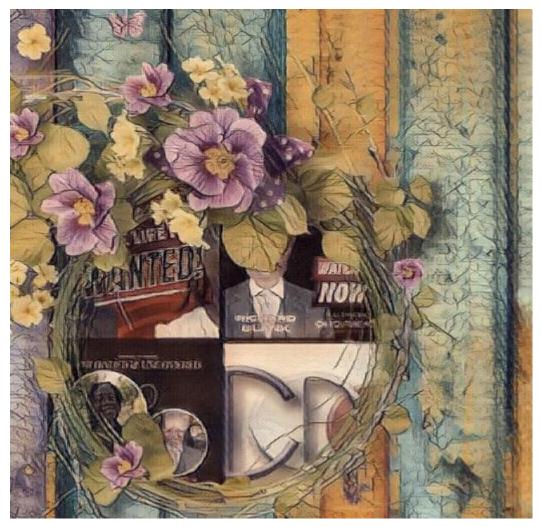
My name is Magda Desir, Haitian American born & raised in Chicago, currently living in ATL (for now).







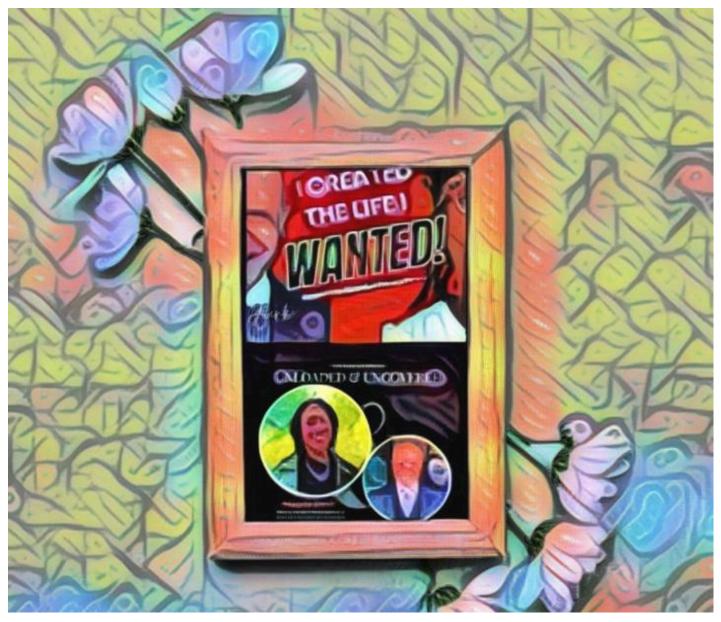
Innovative marketing manager with 7+ years of experience leading marketing strategy to meet predetermined marketing plans.



Analyzes the company's social media strategy to identify and recommend areas of improvement, driving attendance and engagement around events.



Strategizes with regional heads to set campaign objectives and KPIs, monitor campaign performance, and synthesize data that improve event and sales forecasts.



This Unloaded and Uncovered Podcast was purposely created with YOU in mind



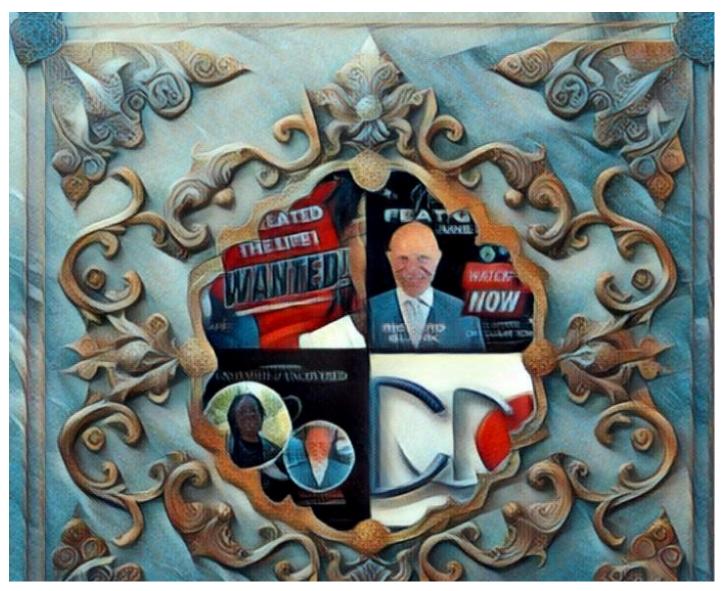
- it's a myriad of things - from spiritual/personal journey & reflections to lifestyle, being unapologetically you while not conforming to societal norms to story times, and much, much more!



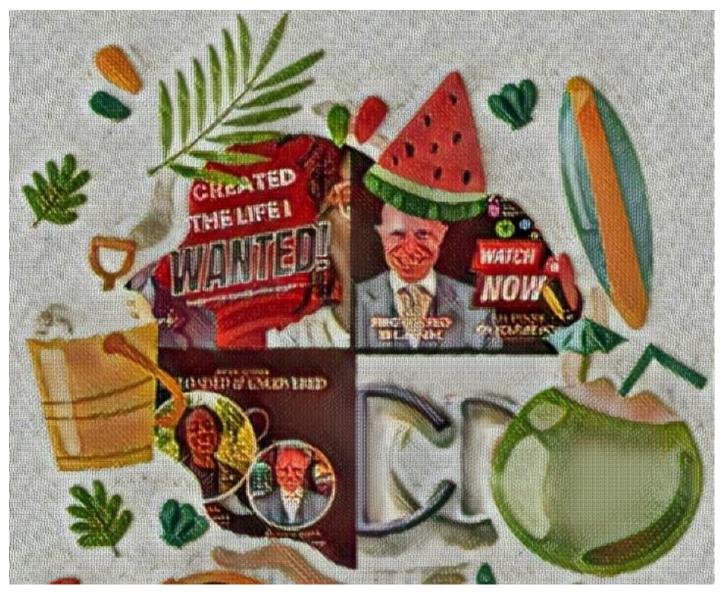
Richard's vision quest journey is filled with twists and turns.



At 27 years old, he relocated to Costa Rica to train employees for one of the larger call centers in San Jose.



With a mix of motivational public speaking style backed by tactful and appropriate rhetoric, Richard shared his knowledge and trained over 10 000 bilingual telemarketers over two decades.



Richard Blank has the largest collection of restored American Pinball machines and antique Rockola Jukeboxes in Central America making gamification a strong part of CCC culture.



Richard Blank is the Chief Executive Officer for Costa Rica's Call Center since 2008.



Mr. Richard Blank holds a bachelors degree in Communication and Spanish from the University of Arizona and a certificate of language proficiency from the University of Sevilla, Spain.



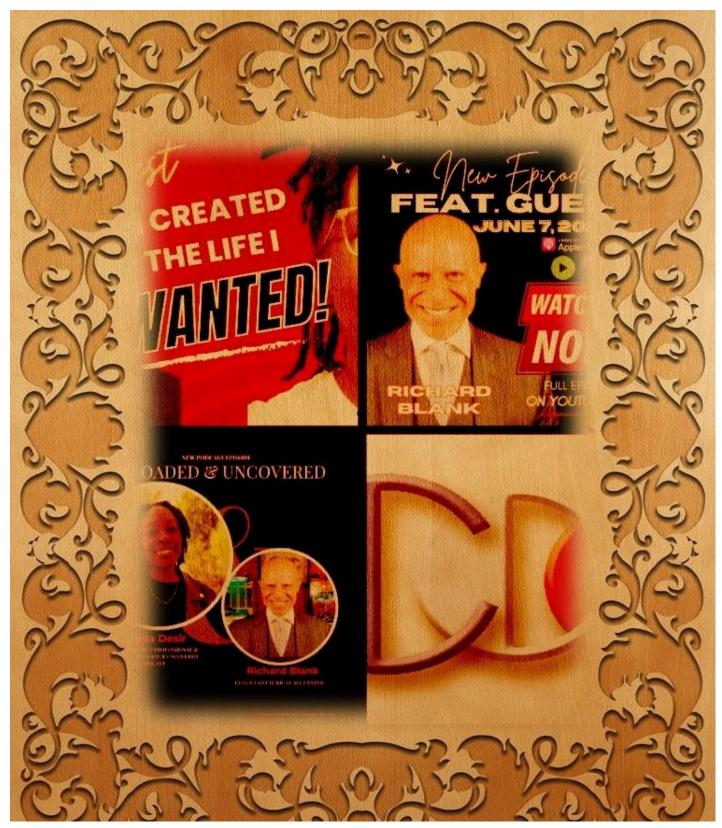
A Keynote speaker for Philadelphia's Abington High School 68th National Honors Society induction ceremony.



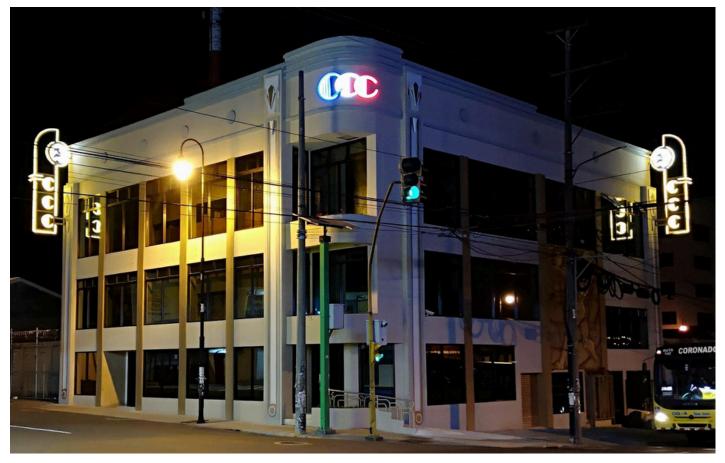
In addition, entered into the 2023 Hall of Fame for Business along side other famous alumni.



Paying it forward to Abington Senior High School is very important to Mr. Blank.



As such, he endows a scholarship each year for students that plan on majoring in a world language at the university level.



Costa Rica's Call Center (CCC) is a state of the art BPO telemarketing outsource company located in the capital city of San Jose, Costa Rica.



Our main focus has been, and will always be to personally train each and every Central America call center agent so that we may offer the highest quality of outbound and inbound telemarketing solutions and bilingual customer service to small and medium sized international companies, entrepreneurs as well as fortune 500 companies.



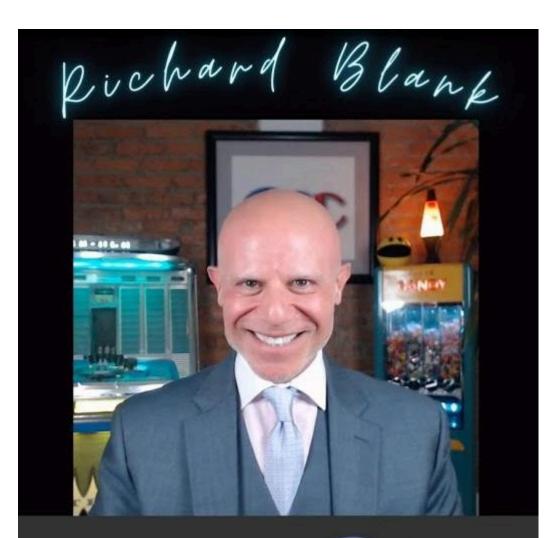
https://costaricascallcenter.com/en/outbound-bpo-campaigns/



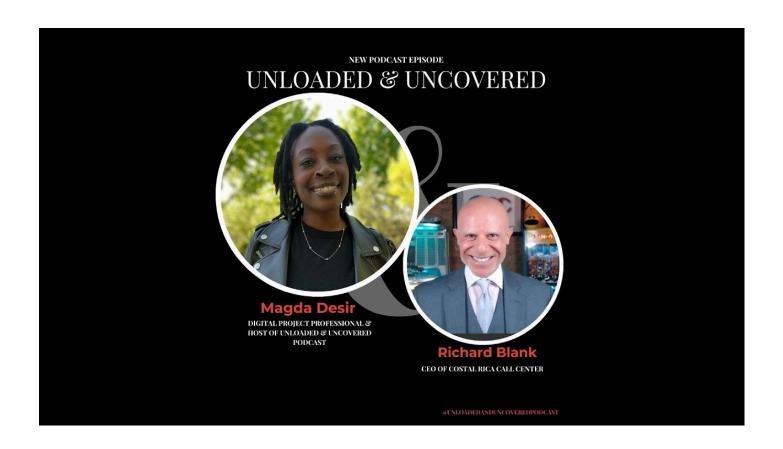
Magda Desir, Unloaded and Uncovered Podcast, Richard Blank, Costa Rica's Call Center, Outsourcing, Telemarketing Call Centre, BPO, Nearshore Contact Center, Sales, Entrepreneur, B2B, Business, Podcast, Gamification, Leadership, Marketing, CX, Guest, Money, B2C education, BPO trainer,



#MagdaDesir #UnloadedandUncovered Podcast #RichardBlank #CostaRica #CallCenter #Outsourcing #Telemarketing #BPO #Sales #Entrepreneur #B2B #Business #Podcast #Gamification #CEO #learnpodcasting #podcastepisode #podcastguest #podcasting #podcastinterview #podcastplaylist #podcasts #podcastskills #podcastshow







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