

Refund Policy

Please be advised that once your payment for the evaluation plan is confirmed, no refunds will be issued under any circumstances or exceptions in the Direct funding Evaluation . Traders who achieve a 5% profit target on their Direct Funding account are eligible to request a refund of their initial account fee. Ensure that you are fully informed and accept these terms before proceeding with your payment. If you need assistance or have any questions about your evaluation, please contact our live support.

Disclaimer: This is decided on a case-by-case basis, with no guarantee of refunds being available after purchase.

Dispute Policy

As part of the TOU agreement, traders agree that chargebacks will not be used after any activity has been made on the traders' behalf, whether in the challenge or funded stage, accepting any inherent risk of the program. Any bank dispute after the utilization of the services will be referred to collections.

If an issue arises with a trader and the company determines that no payment is warranted, the company reserves the right to refund only the value of the trial without granting the trader any further claim rights. Additionally, the company will consider the commercial relationship with the trader in question permanently terminated. By accepting the refund, the trader expressly waives any right to claim or additional payment related to the disputed transaction. This decision will be final and not subject to review or appeal by the trader.

Acceptance of this policy

It is your responsibility to familiarize yourself with this refund policy. By placing an order for any of our challenges, you indicate that you have read this refund policy and that you agree with and fully accept the terms of this refund policy.