



I'm not robot



I am not robot!

The document defines overterms related to IT service management. ITIL is the beginning of a new paradigm shift for IT teams. Some key terms include:

- Acceptance criteria: Minimum requirements a service must meet to be acceptable to stakeholders
- Agile: An umbrella term for frameworks like Scrum and Service value chain
- an operating model that contains the six key activities required to create value with a product or service (please note that this term isn't included in the ITIL Foundation glossary). View the full list or use the alphabetical index
- ITIL V4 Glossary (Free download as PDF File.pdf), Text File.txt) or read online for free. It's part of the ITIL service value system that visualizes how different ITSM components
- the service value chain, management practices [2] ITIL Glossary Terms. See also fixed asset management. asset specificity (ITIL Service Strategy)
- Anki cards for learning ITIL terms. This is a compilation of glossaries from official publications: ITIL Foundation ITIL V4 Glossary (Free download as PDF File.pdf), Text File.txt) or read online for free. The ITIL® Glossary provides you with definitions for the most important ITIL Glossary Terms (ITIL 4, ITIL, ITIL V3 & V2) and ITSM (IT Service Management). The document defines overterms related to IT service management. It guides teams into a holistic, business and customer-value frame of reference, and encourages a more adaptable
- The ITIL framework consists of the ITIL Foundation, five Managing Professional and Strategic Leader modules, four extension modules and the ITIL Practices, which allows
- It provides definitions for overterms, including acceptance criteria, Agile, architecture management practice, asset register, availability, availability management practice, Learn how to use the ITIL practice guides, which provide structured information about one ITIL practice each. Learn more!
- Some key From 'incident' to 'problem', key ITIL® glossary terms explained for making better understanding of IT service management. The reader's manual explains the common structure, key concepts, and qualification scheme of the practice guides
- This ITIL glossary includes definitions for key terms and acronyms of ITIL and ITSM (IT service management) in alphabetical order. You are
- asset register (ITIL Service Transition) A list of fixed assets that includes their ownership and value. [1] Related contents in this ITIL Wiki, like ITIL process definitions and role descriptions, can be reached via links.