

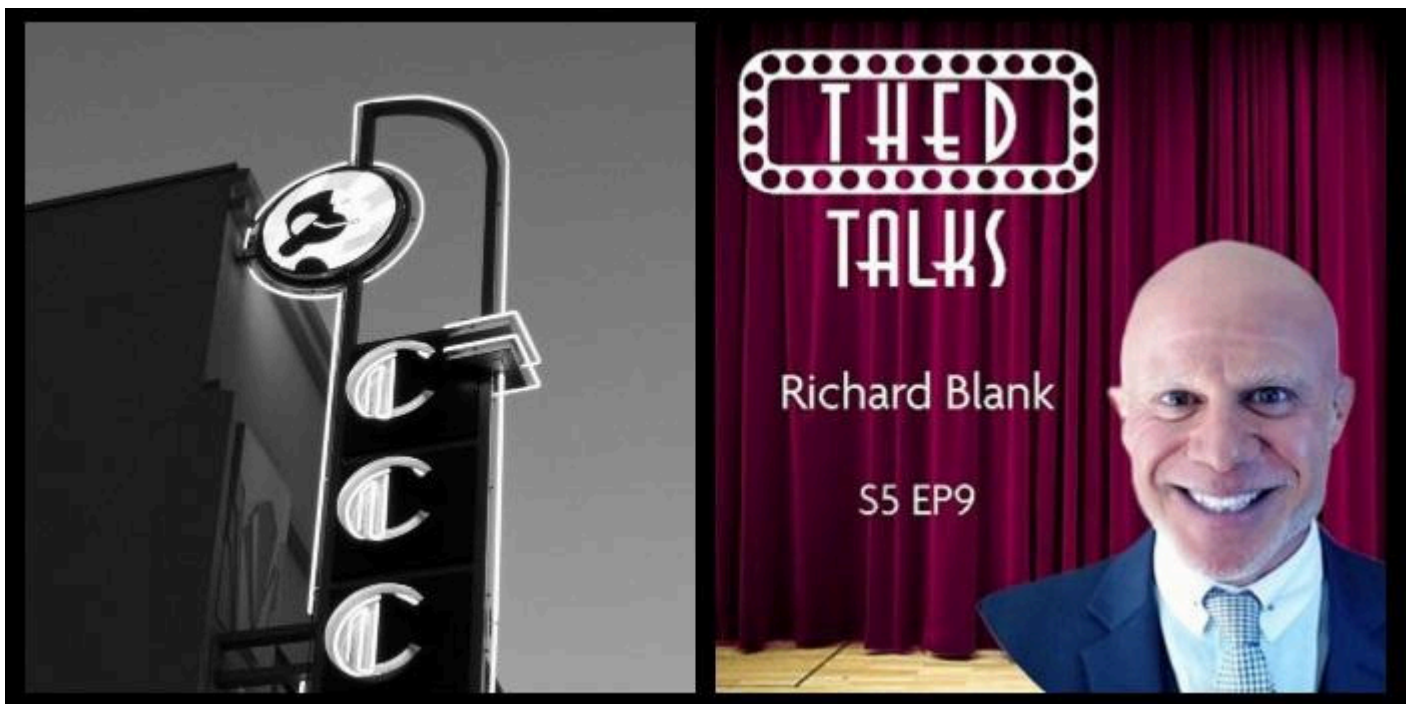


THED Talks podcast Season 5 by Dr. Jimmy Chrismon. Soft skill conversations with Richard Blank. EP:9

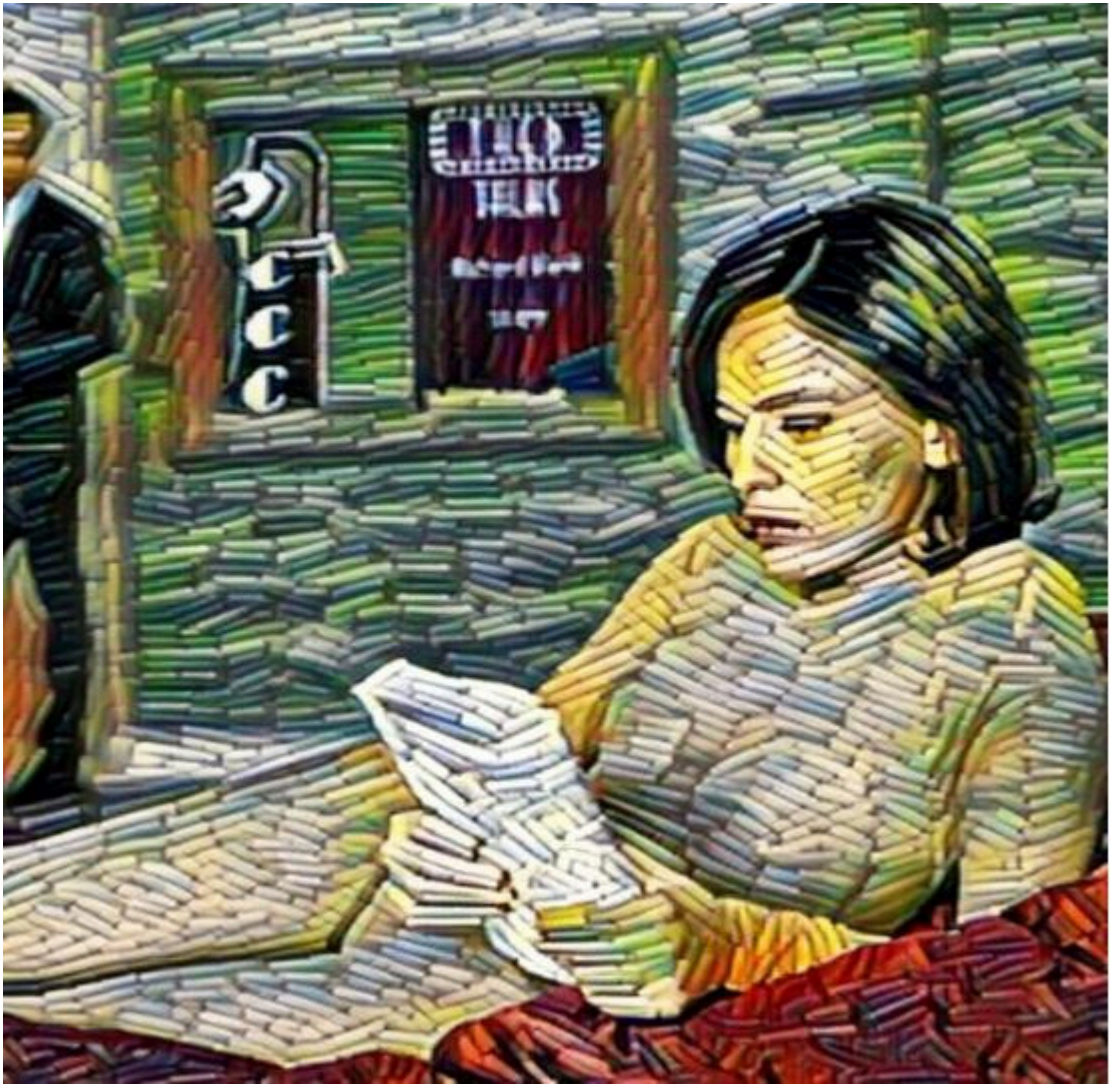
This week Jimmy talks with teaching and linguist artist and CEO of Costa Rica's Call Center, Richard Blank! He talks about producing speech artists, script writing and role-playing, and calculated risk-taking!



THED Talks is a podcast for theatre teachers and theatre education students.



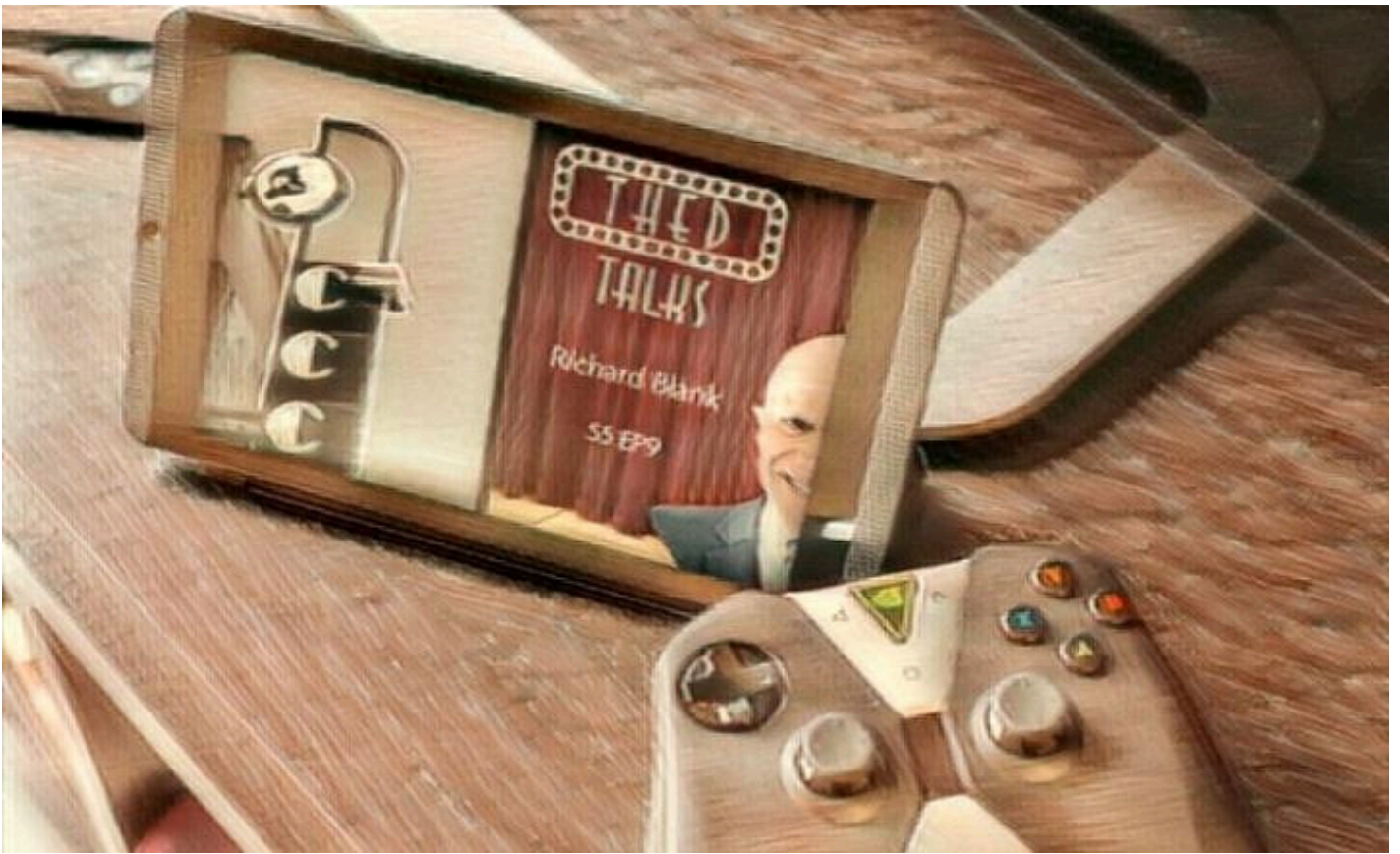
Dr. Jimmy Chrismon, Theatre Education professor at Illinois State University, brings you stories and interviews from experienced K-12 theatre teachers, current theatre education majors, and professors of theatre education that will warm your heart, renew your faith in teaching, and provide resources to better your practice in your theatre classroom.



Pour the coffee, relax, and join us for heart-warming conversations and practical advice from practitioners making a difference in students' lives each and every day!



This week Jimmy talks with teaching and linguist artist and CEO of Costa Rica's Call Center, Richard Blank! He talks about producing speech artists, script writing and role-playing, and calculated risk-taking!



Dr. Jimmy Chrismon is a theatre educator with 17 years of experience in the public schools of North and South Carolina. He currently teaches full time as an Associate Professor of Theatre Teacher Education at Illinois State University.



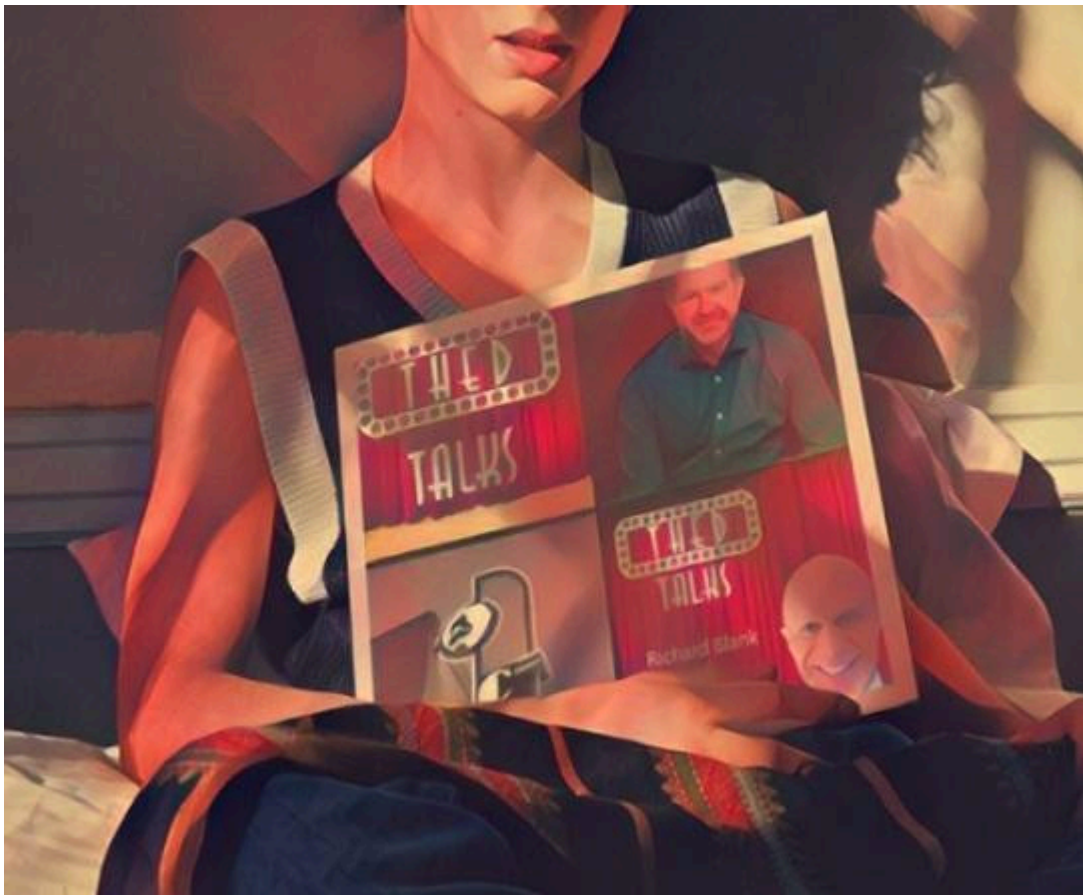
He was an adjunct theatre faculty member at Winthrop University and Central Piedmont Community College. He has acted, directed, designed, and produced professionally for 25 years.



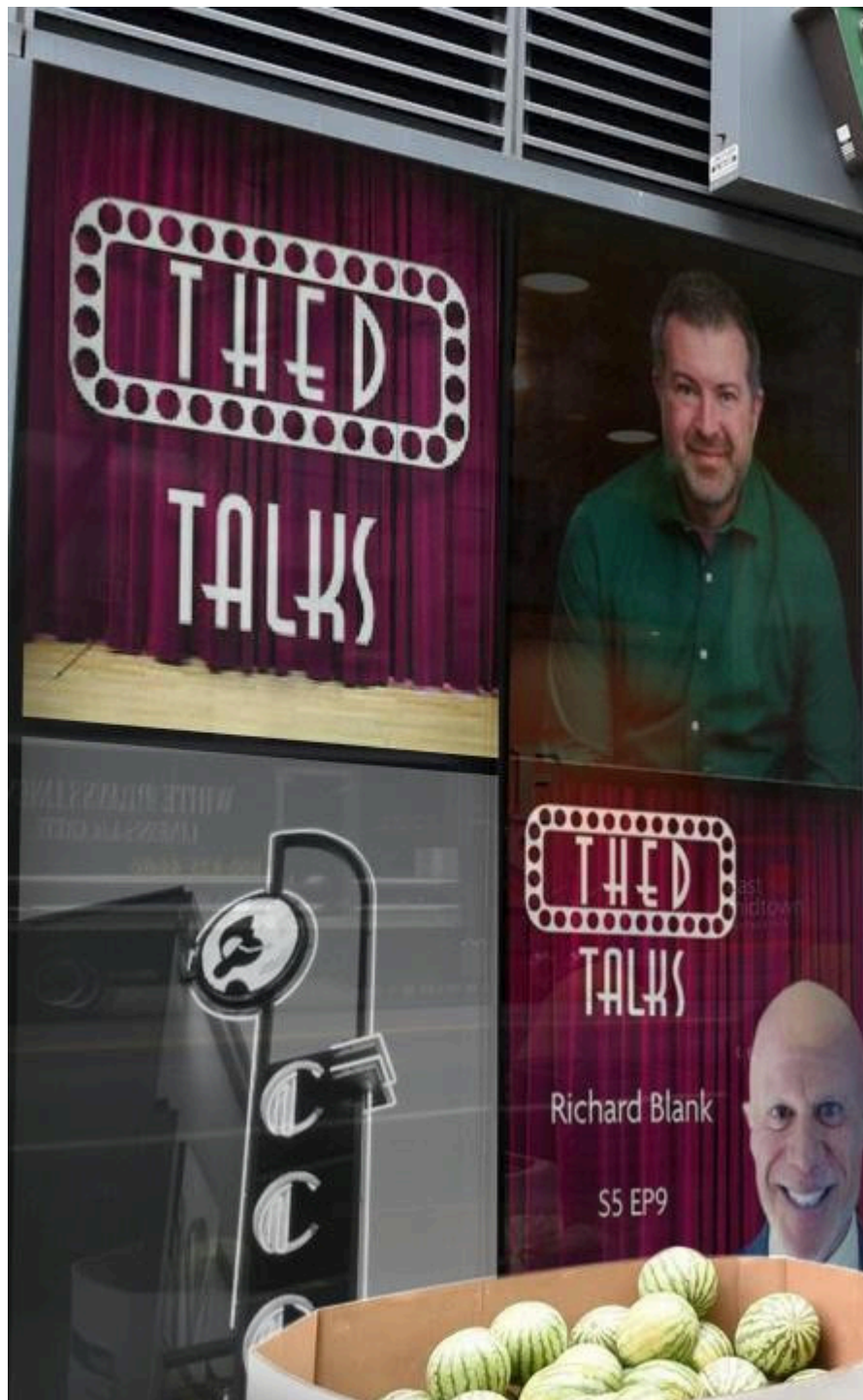
He received his Bachelor of Arts Degree in Theatre Education from The University of North Carolina at Charlotte where he was a North Carolina Teaching Fellow.



He received his Master of Education Degree in Theatre Education from The University of North Carolina at Greensboro. He received his Doctor of Education Degree in Curriculum and Instruction from Gardner-Webb University.



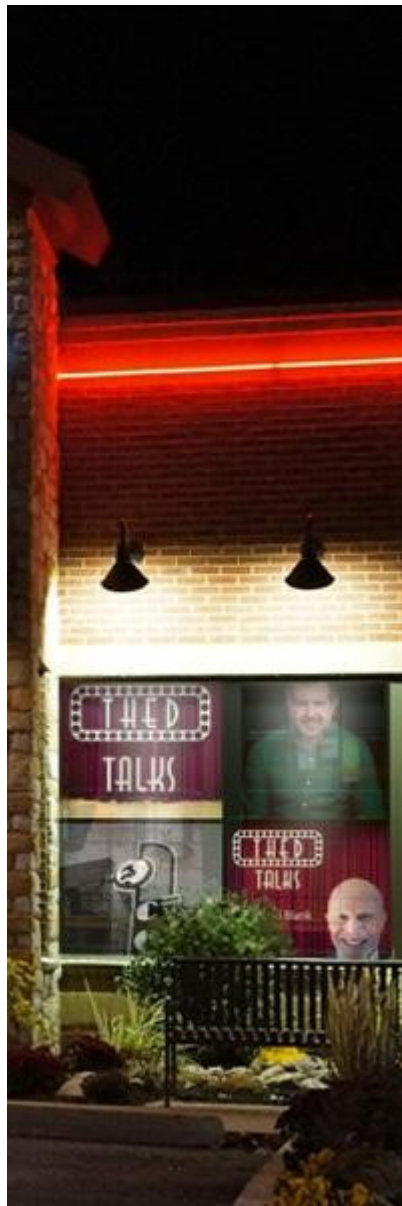
He has also worked for The Children's Theatre of Charlotte and The Lake Norman School of the Arts. He received the 2022 Johnny Saldana Award for Outstanding Professor of Theatre Education from the American Alliance for Theatre and Education.



He has published articles in notable journals. His research includes effective theatre teachers, intimacy direction, wellness practices for theatre teachers, and trauma-informed practices in theatre education.



He is a consent forward artist, an Intimacy Director., workshop leader, and guest speaker He currently resides in Bloomington, Illinois.



Dr. Chrismon's acting credits include: The Curious Incident of the Dog in the Nighttime, Lonely Planet, Doubt: A Parable, Company, The History Boys, Godspell, Shadow Box, The Baltimore Waltz, Tick, tick..Boom...



[Read More](#)

Associate Professor of Theatre Teacher Education at Illinois State University.



Host of THED Talks, a podcast for theatre education. Former high school theatre teacher, adjunct faculty in theatre education, theatre director at the collegiate and high school levels as well as community theatre level, experience with IB Theatre, middle school, and elementary theatre teaching.



Experience with EdTPA and National Board for Professional Teaching Standards.



It is a privilege and obligation to establish and maintain the highest of expectations of my students at all levels as I teach what I love most, theatre.



TALKS

Richard Blank

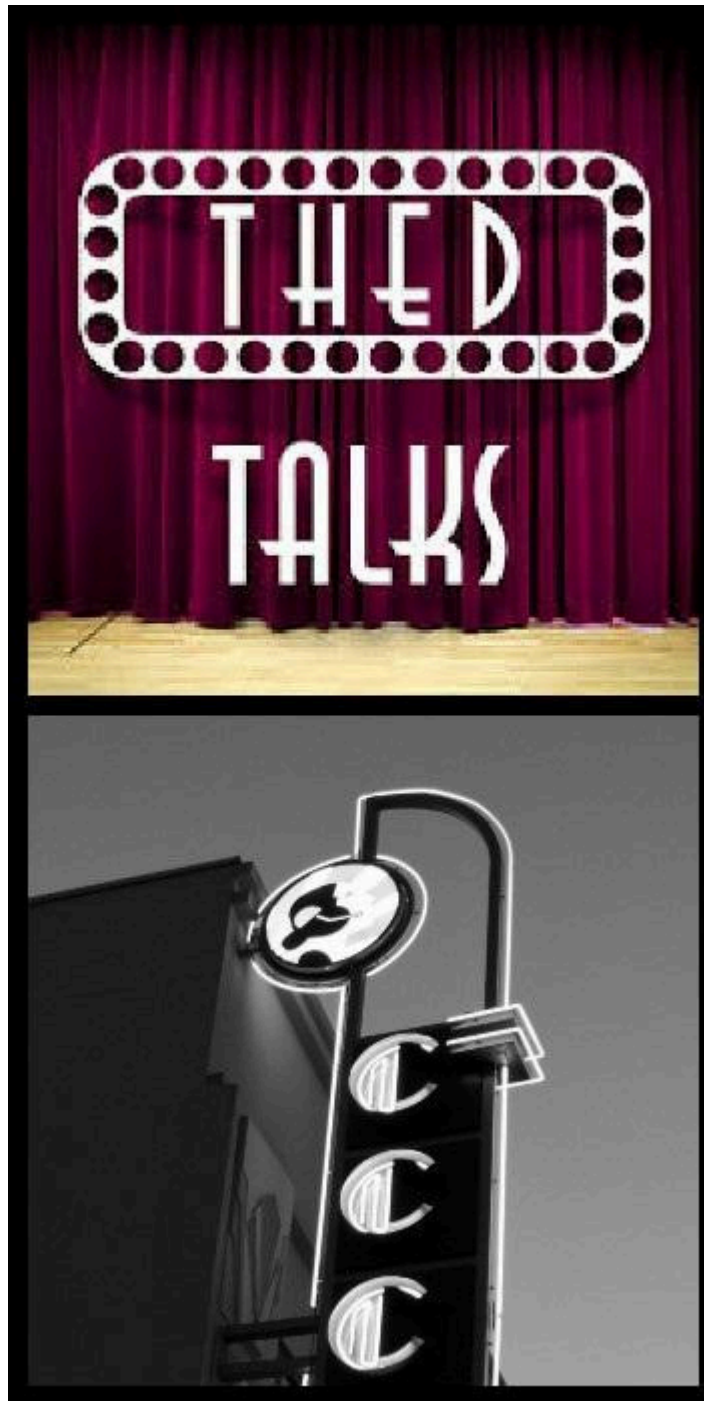
S5 EP9



Whether it be teaching students from preschool through high school the value of theatre education, performance techniques, theatre history, directing, technical theatre, playwriting, and musical theatre or teaching theatre education majors various methods of teaching theatre, classroom management strategies, ways to form healthy relationships with their students and theatre for social change, my passion for my crafts of theatre and teaching are at the forefront of all I do.



It is my hope to pass that passion on to my students to create educated consumers of theatre as well as the highest quality of professionals in all areas of theatre, specifically as theatre educators.



I love what I do. I love my students. I take my job as a teacher very seriously as it is a joy, honor and privilege to impart my love to those I teach and continue the tradition of excellence in theatre education



Richard's vision quest journey is filled with twists and turns. At 27 years old, he relocated to Costa Rica to train employees for one of the larger call centers in San Jose.



With a mix of motivational public speaking style backed by tactful and appropriate rhetoric, Richard shared his knowledge and trained over 10 000 bilingual telemarketers over two

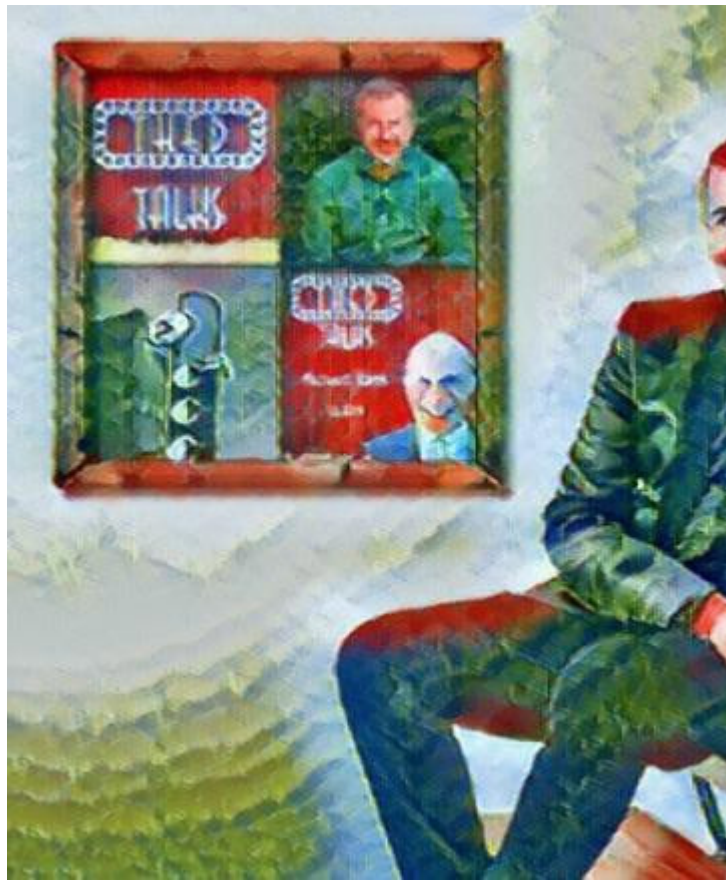
decades.



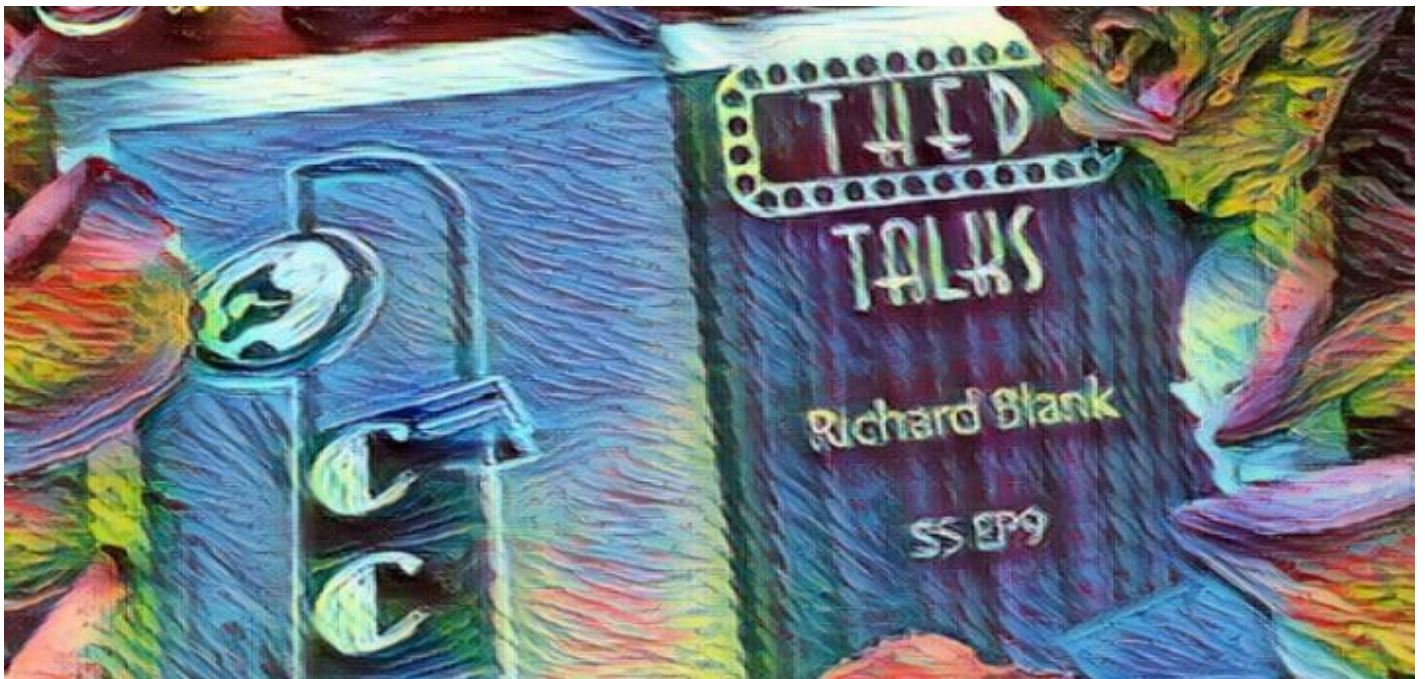
Richard Blank has the largest collection of restored American Pinball machines and antique Rockola Jukeboxes in Central America making gamification a strong part of CCC culture.



Richard Blank is the Chief Executive Officer for Costa Rica's Call Center since 2008.



Mr. Richard Blank holds a bachelors degree in Communication and Spanish from the University of Arizona and a certificate of language proficiency from the University of Sevilla, Spain.



A Keynote speaker for Philadelphia's Abington High School 68th National Honors Society induction ceremony.



In addition, entered into the 2023 Hall of Fame for Business along side other famous alumni. Paying it forward to Abington Senior High School is very important to Mr. Blank. As such, he endows a scholarship each year for students that plan on majoring in a world language at the university level.



Costa Rica's Call Center (CCC) is a state of the art BPO telemarketing outsource company located in the capital city of San Jose, Costa Rica.



Our main focus has been, and will always be to personally train each and every Central America call center agent so that we may offer the highest quality of outbound and inbound

telemarketing solutions and bilingual customer service to small and medium sized international companies, entrepreneurs as well as fortune 500 companies.



<https://costaricascallcenter.com/en/outbound-bpo-campaigns/>



Dr. Jimmy Chrismon, THED Talks, Richard Blank, Costa Rica's Call Center, Outsourcing, Telemarketing Call Centre, BPO, Nearshore Contact Center, Sales, Entrepreneur, B2B, Business, Podcast, Gamification, Leadership, Marketing, CX, Guest, Money, B2C education, BPO trainer,

Richard Blank



#DrJimmyChrismon #THED Talks #RichardBlank #CostaRica #CallCenter #Outsourcing
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#podcastplaylist #podcasts #podcastskills #podcastshow
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