



The MisFitNation Show with host Rich LaMonica. From Motivation to Multilingual Mastery: Richard Blank

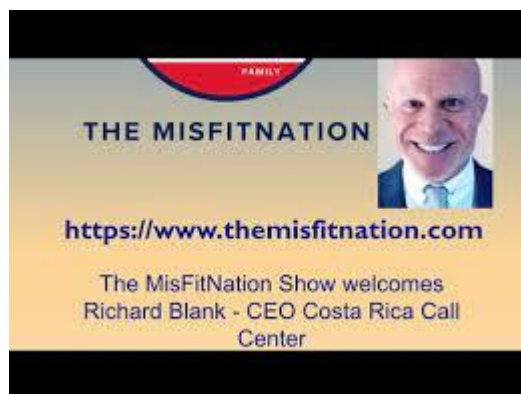
Tune in for a captivating episode that explores Richard's journey, his unique approach to call center training and the vibrant culture he's cultivated at CCC. This conversation promises to be a testament to innovation, passion, and the power of gamification in the business world.



This is a show started by a US Army Veteran and hosted by 2 Veterans and a Business Leader. Our aim is to inspire everyone to be better humans.



We do this by bringing on guests with stories of Grit and Resilience while adding in experts in many fields such as Authors, Entrepreneurs, Coaches, Motivational Speakers, Health and Fitness professionals, and many more.



Join us for an episode or all of them, and if you feel like you will be a great fit, send us a message and we will get you on the show.

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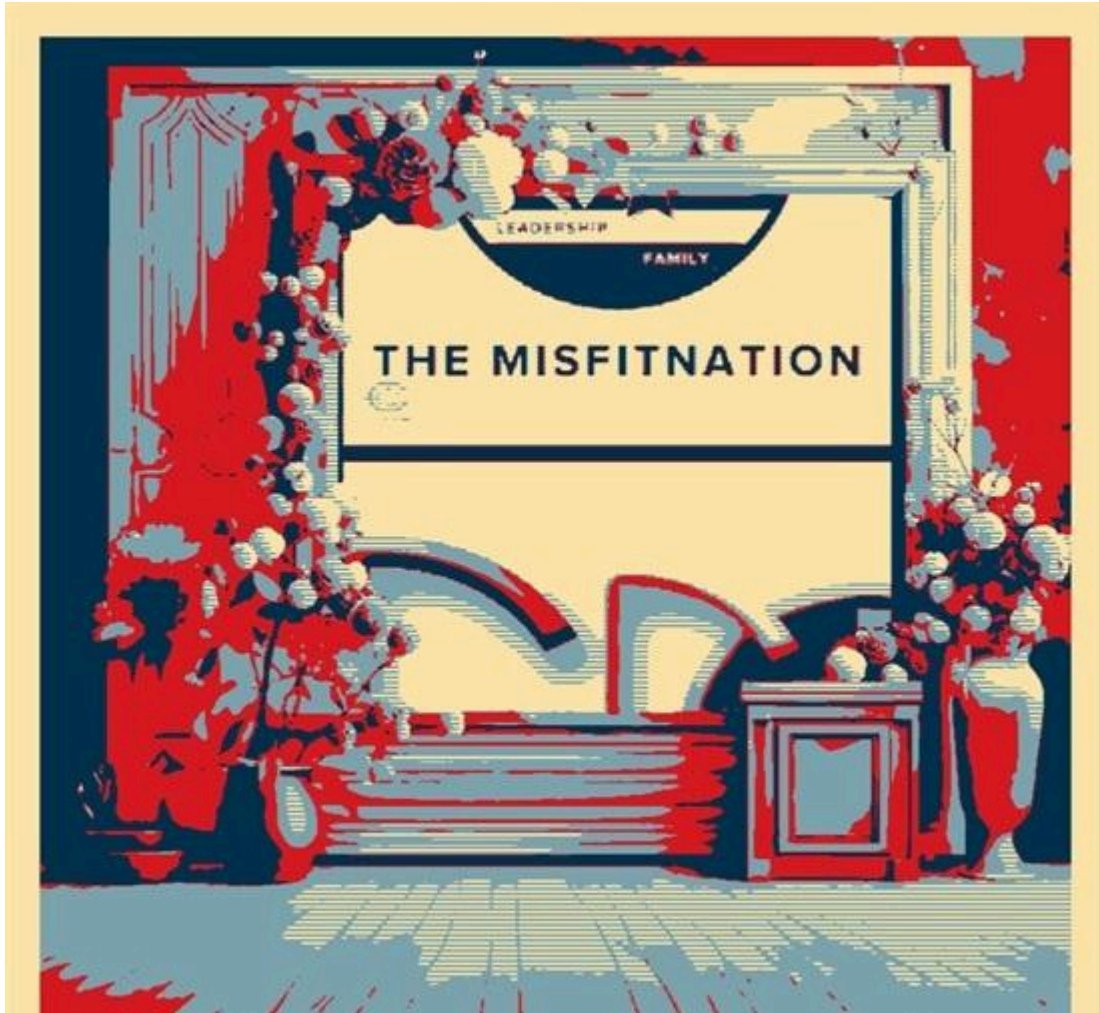
Release Date: 19 September 2023 .Dive into an extraordinary episode of The MisFitNation Show, hosted by the dynamic Rich LaMonica. Join us in welcoming Richard Blank, a trailblazer in the call center arena with a journey filled with intriguing twists and turns.



At the young age of 27, Richard embarked on a life-altering adventure, relocating to Costa Rica to train employees for one of the largest call centers in San Jose.



Armed with a blend of motivational public speaking and tactful rhetoric, he imparted his knowledge to over 10,000 bilingual telemarketers.



But there's more to Richard than just call centers! He boasts the largest collection of restored American Pinball machines and antique Rockola Jukeboxes in Central America, integrating gamification seamlessly into CCC's culture.



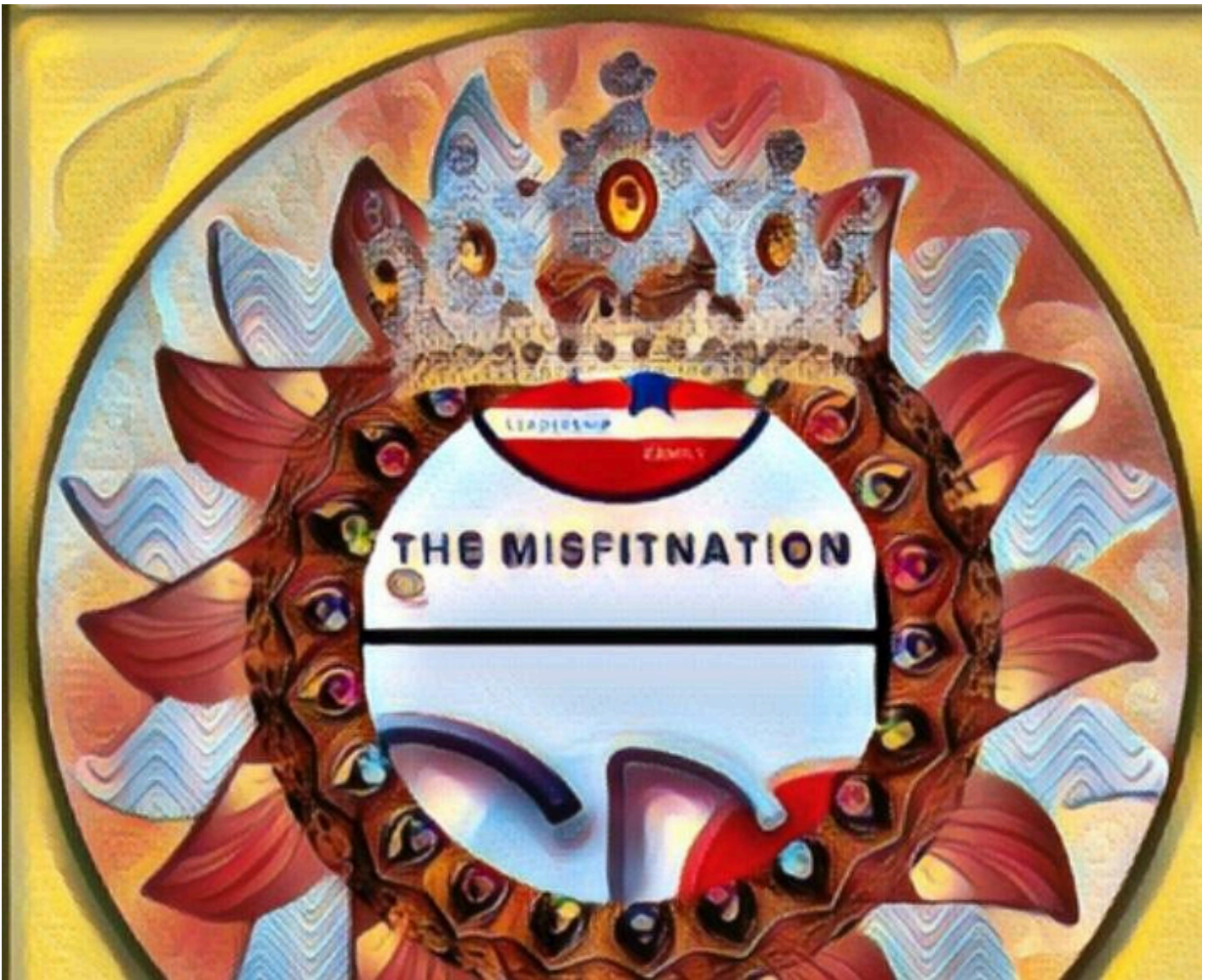
Serving as the Chief Executive Officer for Costa Rica's Call Center since 2008, Richard Blank has not only been a driving force in the industry but also a source of inspiration for countless professionals.



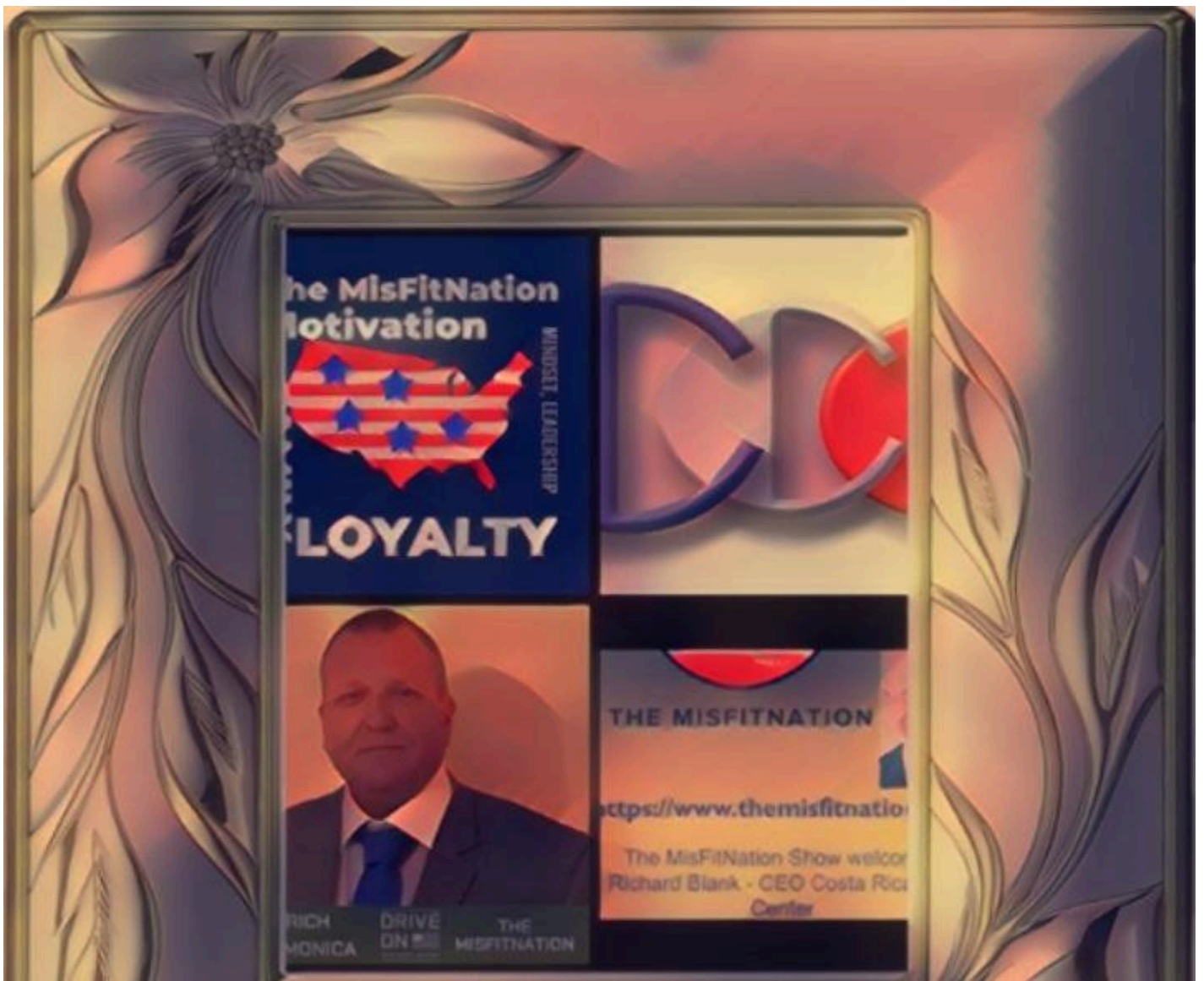
Thanks for checking us out, We started out in 2010 as a band of MisFit Soldiers on a desert plain. In the years since our bond has stayed and we have grown.



With this platform, we will share stories of courage, mindset, resilience, and battling those enemies within. We will also highlight the work of Veteran entrepreneurs, Small Business owners, Authors, Musicians, and other Podcasters. While we highlight Veterans we are for everyone.



So go ahead and hit that subscribe button and click the bell so you will stay up to date with all updates for the MisFitNation.



2021 Best Society and Culture Podcast - Veteran Podcast Awards

2022 Top 40 over 40 Podcast Podcast Magazine



Welcome to The MisFitNation Show, your go-to podcast for stories of grit, resilience, and personal growth. Hosted by Rich LaMonica, a US Army Veteran, alongside two fellow veterans and a business leader, this podcast is dedicated to inspiring everyone to become better humans.



Our episodes feature diverse and influential guests, including bestselling authors, successful entrepreneurs, top coaches, motivational speakers, and leading health and fitness professionals.



These experts share their unique insights and experiences, offering valuable lessons in mindset, perseverance, and achieving success.



Whether you're seeking inspiration, practical advice, or simply looking to hear powerful stories of overcoming adversity, The MisFitNation Show has something for you. Our podcast has been recognized as the 2021 Best Society and Culture Podcast by the Veteran Podcast Awards and was named a Top 40 over 40 Podcast by Podcast Magazine in 2022.



Advanced telemarketing strategy, conflict management, interpersonal soft skills, customer support, rhetoric, gamification, pinball machines, employee motivation, tell signs through phonetic micro expression reading, the pros and cons of A.I and finally, The Famous Buffer-Boomerang Technique



Richard's vision quest journey is filled with twists and turns. At 27 years old, he relocated to Costa Rica to train employees for one of the larger call centers in San Jose.



With a mix of motivational public speaking style backed by tactful and appropriate rhetoric, Richard shared his knowledge and trained over 10 000 bilingual telemarketers over two decades.



Richard Blank has the largest collection of restored American Pinball machines and antique Rockola Jukeboxes in Central America making gamification a strong part of CCC culture. Richard Blank is the Chief Executive Officer for Costa Rica's Call Center since 2008.



Mr. Richard Blank holds a bachelors degree in Communication and Spanish from the University of Arizona and a certificate of language proficiency from the University of Sevilla, Spain.



A Keynote speaker for Philadelphia's Abington High School 68th National Honors Society induction ceremony. In addition, entered into the 2023 Hall of Fame for Business along side other famous alumni. Paying it forward to Abington Senior High School is very important to Mr. Blank. As such, he endows a scholarship each year for students that plan on majoring in a world language at the university level.



Costa Rica's Call Center (CCC) is a state of the art BPO telemarketing outsource company located in the capital city of San Jose, Costa Rica. Our main focus has been, and will always be to personally train each and every Central America call center agent so that we may offer

the highest quality of outbound and inbound telemarketing solutions and bilingual customer service to small and medium sized international companies, entrepreneurs as well as fortune 500 companies.



<https://costaricascallcenter.com/en/outbound-bpo-campaigns/>

The Misfit Nation show, Rich LaMonica, Richard Blank, Costa Rica's Call Center, Outsourcing, Telemarketing Call Centre, BPO, Nearshore Contact Center, Sales, Entrepreneur, B2B, Business, Podcast, Gamification, Leadership, Marketing, CX, Guest, Money, B2C education, BPO trainer,



#RichLaMonica #TheMisfitNationshow #RichardBlank #CostaRica #CallCenter #Outsourcing
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