



I'm not robot



**I am not robot!**

Operational efficiency of agents, who ease ability of customers to make loan withdrawals and payments, can be improved with digital tools

### WHAT ARE DIGITAL FINANCIAL SERVICES AND WHY DO THEY MATTER FOR THE POOR?

### DIGITAL FINANCIAL SERVICES AND THE DELIVERY OF

The objective of the study is to review what digital solutions are employed in microfinance provision in Europe and assess the level of interest in introducing new solutions at

Par définition, la finance digitale est l'utilisation des services financiers (crédit, épargne, assurance, transfert d'argent) à l'aide des technologies numériques mobiles (téléphone

La présente recherche, en faisant l'hypothèse implicite que la promotion de la finance digitale provoque des mutations dans les comportements des usagers, se propose de

This paper uses proprietary data on 1, microfinance institutions between and, jointly serving million borrowers, to calculate the costs of microfinance and

The purpose of this handbook is to bring together in a single source guiding principles and tools that will promote sustainable microfinance and create viable

Microfinance today involves a wide array of services for the poor and low-income people, from savings accounts to mobile money, insurance and many other services, both

In this paper, "Byte-Sized Finance" refers to digital financial inclusion, which encompasses the use of digital technologies to provide financial services to individuals

### VERS UNE NOUVELLE MICROFINANCE DIGITALISEE ET INCLUSIVE EN AFRIQUE

### CONCLUSION.

Le virus de la COVID qui s'étend dans le monde depuis décembre impacte l'ensemble des activités tant réelles que financières. L'industrie de la microfinance se trouve également affectée par la

Microfinance providers are taking progressive steps to embrace digital finance, often starting with the digitization of existing products, services and operations, either by using mobile devices, partnering with a digital financial service provider or developing a proprietary agency network

la microfinance et faire progresser les SFN en Afrique subsaharienne.

Le premier manuel de la série, le Manuel sur les canaux de distribution alternatifs et technologies, fournit un guide complet des différentes technologies financières numériques, avec un accent particulier sur les composantes matérielles

Digital infrastructures have become an integral part of businesses, the health sector, transportation, and finance, but the more important issue remains as to how we can extract actionable insights from digitally available data

### DIGITIZATION IN MICROFINANCE

Commercial officer productivity apps (see Bancamía and Microfund for Women) are also mostly associated with efficiency gains in the lending processes.