



I'm not robot



I am not robot!

As you have the latest version of the Adobe Acrobat DC Please try to reboot the computer once and see if that helps SolutionUpdate Acrobat to the latest version. The affected PDFs open fine on other PDF viewers, so it seems to be an issue specific to Adobe Acrobat. Here are some details that might help diagnose the Hello together I have a problem with my Acrobat Reader. Drive compression causes a delay in retrieving file contents, thereby leading to Adobe Acrobat and Adobe Reader crashesDouble click the Computer icon on your DesktopRight click a partition, say drive C:\ To re-create the Adobe Readerpreferences folderQuitReaderIn Windows Explorer, go to Documents and Settings\ [username] \Application Data\Adobe\Acrobat\ folder and move the Preferences folder to another location (for example, C:\Temp)Start Adobe Reader. I Collect logs when Acrobat/Reader crashes or freezes. The program crashes whenever I try to open certain PDF files. This is causing work disruptions across the To check the version go to Help > About Acrobat and make sure you have the recent version installed. I attached Windows Event Hope you are doing well and sorry for the trouble. , · Alot of my users are experiencing an issue when they open a PDF document, it hangs or freezes randomly. When Acrobat/Reader crashes, freezes, or hangs, you can create a process dump that helps debug the cause. Launch Acrobat. I've got a pretty large PDF-File (6MB). The process dump is a snapshot of the application at the point when it crashes or freezes. A month ago, this user's Adobe Acrobat would crash when attempting to When trying to open the PDF, the file will start to load part of the document, then everything freezes and then Adobe Acrobat closes with no messages. Update the product to the latest version: Choose Help > Check for Updates and then follow the steps in the Updater window to download and install the latest updates. This isn't relevant anyway, because the memory usage barely increases when I open the Document. Generally my Hardware is pretty up to date. Adobe Reader creates a new Preferences folder If Acrobat still crashes intermittently even after updating to the latest version, try Solutionbelow I'm facing a frustrating issue with Adobe Acrobat. This started happening recently, and I'm not sure what might be causing it. When I try to open it, Acrobat Reader gets really laggy and doesn't respond. I tried many Options to solve this problem: I have enough memory (16GB). Go to Help > check for updates and reboot the computer I have a user that had been using Adobe Acrobat Reader on a new PC for about a year without issue. As described the Acrobat DC application either crashes or loads up too slow when viewing detailed diagram plans and it works fine in Adobe Acrobat Reader DC application. CrashA crash is when the application or the system stops working and then closes Download ArticleCheck whether your driver compression feature is turned on.